## EXHIBIT 2

## Arbitration Agreements



### DISPUTE RESOLUTION AND MUTUAL AGREEMENT TO BINDING ARBITRATION

**Internal Dispute Resolution**. I acknowledge that raising issues or concerns internally may address my concerns more efficiently. I further acknowledge that Kelly encourages all employees/candidates to approach immediate supervisors or managers with any issues or concerns they have and, if the matter is not resolved in a timely or satisfactory fashion by those supervisors or managers, to contact the Human Resources Representative who supports their location or the Kelly Business Conduct and Ethics Reporting Program at <a href="https://www.integrity-helpline.com/kellyservices.jsp">https://www.integrity-helpline.com/kellyservices.jsp</a> or 1-877-978-0049.

In the event that these internal dispute resolution procedures do not resolve my issues or concerns informally, and in consideration of my employment/consideration for employment with Kelly and Kelly's mutual promise to arbitrate the categories of claims for relief that fall within the scope of this Agreement, I agree as follows:

- **1. Agreement to Arbitrate.** Kelly Services, Inc. ("Kelly Services") and I agree to use binding arbitration, instead of going to court, for any "Covered Claims" that arise between me and Kelly Services, its related and affiliated companies, and/or any current or former employee of Kelly Services or any related or affiliated company.
- 2. Claims Subject to Agreement. The "Covered Claims" under this Agreement shall include all common-law and statutory claims relating to my employment, including, but not limited to, any claim for breach of contract, unpaid wages, wrongful termination, unfair competition, and for violation of laws forbidding discrimination, harassment, and retaliation on the basis of race, color, religion, gender, age, national origin, disability, and any other protected status. I understand and agree that arbitration is the only forum for resolving Covered Claims, and that both Kelly Services and I hereby waive the right to a trial before a judge or jury in federal or state court in favor of arbitration for Covered Claims.
- **3. Exclusions from Agreement.** The Covered Claims under this Agreement do not include claims for employee benefits pursuant to Kelly Services' ERISA plans, worker's compensation claims, unemployment compensation claims, unfair competition claims, and solicitation claims. Any claim that cannot be required to be arbitrated as a matter of law also is not a Covered Claim under this Agreement. Furthermore, nothing in this Agreement prohibits me or Kelly Services from seeking emergency or temporary injunctive relief in a court of law in accordance with applicable law (however, after the court has issued a ruling concerning the emergency or temporary injunctive relief, both I and Kelly Services are required to submit the dispute to arbitration pursuant to this Agreement). I also understand that I am not barred from filing an administrative charge with such governmental agencies as the National Labor Relations Board ("NLRB"), the Department of Labor ("DOL"), and the Equal Employment Opportunity Commission ("EEOC") or similar state agencies, but I understand that I am giving up the opportunity to recover monetary amounts from such charges (*e.g.*, NLRB or EEOC). In other words, I must pursue any claim for monetary relief through arbitration under this Agreement.
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- **7. Confidentiality of Proceedings.** All arbitration proceedings are confidential, unless applicable law provides otherwise. The arbitrator shall maintain the confidentiality of the arbitration to the extent the law permits, and the Arbitrator shall have the authority to make appropriate rulings to safeguard that confidentiality.

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<sup>&</sup>lt;sup>1</sup> For California employees/candidates, both the Federal Arbitration Act and the California Arbitration Act will govern.

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- **8. Waiver of Class and Collective Claims.** Both Kelly Services and I also agree that all claims subject to this agreement will be arbitrated only on an individual basis, and that both Kelly Services and I waive the right to participate in or receive money or any other relief from any class, collective, or representative proceeding. No party may bring a claim on behalf of other individuals, and no arbitrator hearing any claim under this agreement may: (i) combine more than one individual's claim or claims into a single case; (ii) order, require, participate in or facilitate production of class-wide contact information or notification of others of potential claims; or (iii) arbitrate any form of a class, collective, or representative proceeding.
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- **16. Savings Clause & Conformity Clause.** If any provision of this Agreement is determined to be unenforceable or in conflict with a mandatory provision of applicable law, it shall be construed to incorporate any mandatory provision and/or the unenforceable or conflicting provision shall be automatically severed and the remainder of the Agreement shall not be affected. Provided, however, that if the Waiver of Class and Collective Claims is found to be unenforceable, then any claim brought on a class, collective or representative action basis must be filed in a court of competent jurisdiction, and such court shall be the exclusive forum for such claims.
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- **18. Acknowledgement.** I acknowledge that I have carefully read this Agreement, that I understand its terms, and that I have entered into the Agreement voluntarily and not in reliance on any promises or other representations by Kelly Services.

LIPITEO ILL/CANDIDATE	AELLY SERVICES, INC.
_Amber Middlebrooks:3231	Olina M. Ransey
Signature	Signature of Authorized Representative
Amber Noreno Middlebrooks	Nina Ramsey / SVP and Chief Human Resources Officer
Print Name	Print Name / Title
12/5/2014	12/05/2014
Date	Date

EMBI OVEE /CANDIDATE



# DISPUTE RESOLUTION AND MUTUAL AGREEMENT TO BINDING ARBITRATION

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EMPLOYEE/CANDIDATE	KELLY SERVICES, INC.
Nhadia Montreuil:0263	Theira M. Ransey
Signature	Signature of Authorized Representative
Nhadia Montreuil	Nina Ramsey / SVP and Chief Human Resources Officer
Print Name	Print Name / Title
5/7/2015	05/07/2015
Date	Date



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EMPLOTEE/CANDIDATE	KELLY SERVICES
Erica Ramsey:3332	Offina M. Ransey
Signature	Signature of Authorized Representative
Erica Ramsey	Nina Ramsey / SVP and Chief Human Resources Officer
Print Name	Print Name / Title
_7/14/2015	07/14/2015
Date	Date

EMBI OVER /CANDED ATE



### **DISPUTE RESOLUTION AND MUTUAL** AGREEMENT TO BINDING ARBITRATION

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- **11. Motions and Discovery.** Notwithstanding any AAA rules to the contrary, either party shall have the right to file Motions to Dismiss and Motions for Summary Adjudication / Judgment. The Federal Rules of Evidence shall apply to all arbitration proceedings under this Agreement. The Code of Civil Procedure for my state of residence shall apply to all discovery requests and proceedings under this Agreement.
- **12. Arbitrator's Award.** Regardless of the Arbitrator selected, the Arbitrator's award shall be in writing, with factual findings, reasons given, and evidence cited to support the award. Judgment on the award may be entered in any court having jurisdiction over the matter.
- **13. No Retaliation.** I understand that I may have a statutory right (*e.g.*, under the National Labor Relations Act) to act concertedly on behalf of myself and others to challenge this Agreement in any forum, and that if I act concertedly to pursue any such proceeding Kelly Services will not retaliate against me for doing so. I also understand that Kelly Services may seek to enforce this Agreement, including my agreement to arbitrate all claims and my agreement to forego pursuing any claim on a class, collective or representative basis, and may assert this Agreement as a defense in any proceeding.
- **14. At-Will Employment.** I further understand that this Agreement is not a contract of continued employment, and that Kelly Services' policy is employment at will, which permits either me or Kelly Services to terminate the employment relationship at any time, with or without cause or advance notice.
- **15. Modification and Revocation.** This Agreement can be revoked or modified only by a writing signed by me and an authorized representative of Kelly Services, referencing this Agreement and stating an intent to revoke or modify it. I understand that this Agreement shall survive the termination of my employment and that, should Kelly Services rehire me at any time subsequent to any termination of my employment, this Agreement shall remain in full effect for subsequent periods of employment.
- **16. Savings Clause & Conformity Clause.** If any provision of this Agreement is determined to be unenforceable or in conflict with a mandatory provision of applicable law, it shall be construed to incorporate any mandatory provision and/or the unenforceable or conflicting provision shall be automatically severed and the remainder of the Agreement shall not be affected. Provided, however, that if the Waiver of Class and Collective Claims is found to be unenforceable, then any claim brought on a class, collective or representative action basis must be filed in a court of competent jurisdiction, and such court shall be the exclusive forum for such claims.
- **17. Headings.** The headings in this Agreement are for convenience only. The headings form no part of this Agreement and shall not affect its interpretation.
- **18. Acknowledgement.** I acknowledge that I have carefully read this Agreement, that I understand its terms, and that I have entered into the Agreement voluntarily and not in reliance on any promises or other representations by Kelly Services.

EMPLOYEE/CANDIDATE	KELLY SERVICES, INC.
Kenneth Thomas:6020	Rina M. Ransey
Signature	Signature of Authorized Representative
Kenneth Thomas	Nina Ramsey / SVP and Chief Human Resources Office
Print Name	Print Name / Title
5/5/2015	05/05/2015
Date	Date
Date	Date